



Sally Clark
The Chimney House
4 Kelham Island
Sheffield
S3 8RY

February 2011

Dear Sally,

British Glass Manufacturers' Confederation Feedback on the Chimney House

In November 2010, British Glass engaged the Chimney House to host a meeting of 20 technical glass experts from across the European Union. The criteria for this event included: a peaceful, working environment with modern audio visual capabilities and individual wireless internet access, within a reasonable distance of Sheffield centre. It was desirable for the facilitator to cover the organisation of food and refreshments during the meeting. There would be an added bonus if the venue had some innate interest which was relevant to a group of industrial and research technologist and scientists.

I am pleased to say that Chimney House exceeded our expectations. The venue provided the perfect, calm and relaxed ambience for discussions on complex issues and Sally Clark proved a friendly and helpful host, appearing at just the right moments to make sure things were running smoothly. The food was excellent. Sally even went so far as to buy English Christmas Puddings as a gift for one of our Hungarian visitors who was curious to try them on her colleagues at home. With a little arm twisting Sally also gave us a short history of the buildings and its elephants! Finally after a swift visit to the Kelham Island Museum which is conveniently right next door, our visitors returned to find she had organised taxis to take them to the station and set them safely on their way home. All the feedback I have received from my visitors has been excellent.

Best regards
John Stockdale
Environmental Director British Glass